

March 30, 2020

Subject: Coronavirus Update

Angelica Team:

First and foremost, thank you all very much for your dedication and continued support to combat the Coronavirus disease (COVID-19). You are essential to support Angelica's day-to-day operations and critical to our healthcare community in these challenging times. Your efforts are recognized and appreciated.

As outlined in the prior communication, our COVID-19 task force has been working tirelessly to stay abreast of this developing situation. Members of this task force have been closely monitoring and actively participating in discussions with numerous safety and infection-prevention experts regarding processing linen from healthcare facilities with COVID-19 patients. In that regard, I'd like to remind each of you of the latest guidance from Centers for Disease Control and Prevention (CDC) and the safety precautions that we must continue to adhere to at Angelica.

- The CDC has recently reconfirmed that it is safe to handle and process soiled linen that has been utilized by COVID-19 patients as long as you continue to wear your standard PPE (i.e., safety glasses, gloves and gowns).¹
- OSHA and CDC have also confirmed that masks and/or respirators are not required when handling COVID-19 soiled linen.^{2,3} Due to the global shortage of masks, the CDC recommends that masks and respirators be saved for those individuals providing care to those infected with COVID-19.³
- According to CDC and TRSA, our standard wash and disinfection process is effective at killing this virus so once the soiled linen is washed the virus does not survive.^{1,4}
- Always remember to practice proper hand hygiene and respiratory etiquette both on and off the job.⁵
- Continue to practice CDC's social distancing recommendations including no handshaking and staying six-feet apart (when possible).⁶
- Lastly, if you experience respiratory illness symptoms such as fever, cough and shortness of breath, remember to notify your supervisor that you are unable to report to work and seek medical treatment for these conditions.⁷

I encourage each of you to review our COVID-19 frequently asked questions and resources for additional information located at <http://www.angelica.com/covid-19-information/>. If you have any additional non-medical and/or non-emergency questions, please send an email to Covid19Questions@Angelica.com. We will continue to monitor this developing situation closely and will send periodic communications as this situation evolves.

I want to thank each one of you again for your commitment to Angelica, to our mission, and to our customers during this time.

Jamie Shaddix
Interim Chief Executive Officer

References:

1. [CDC's Interim Infection Prevention and Control Recommendations for Patients with Suspected or Confirmed Coronavirus Disease 2019 \(COVID-19\) in Healthcare Settings](https://www.cdc.gov/coronavirus/2019-ncov/infection-control/control-recommendations.html); <https://www.cdc.gov/coronavirus/2019-ncov/infection-control/control-recommendations.html>
2. [OSHA 29 CFR 1910.132\(d\)\(1\) Personal Protective Equipment](https://www.osha.gov/laws-regs/regulations/standardnumber/1910/1910.132); <https://www.osha.gov/laws-regs/regulations/standardnumber/1910/1910.132>
3. [CDC's Coronavirus Disease 2019 \(COVID-19\) Frequently Asked Questions](https://www.cdc.gov/coronavirus/2019-ncov/faq.html#protect); <https://www.cdc.gov/coronavirus/2019-ncov/faq.html#protect>
4. [TRSA's Hygienically Clean Healthcare Certification](https://hygienicallyclean.org/hygienically-clean-healthcare/); <https://hygienicallyclean.org/hygienically-clean-healthcare/>
5. [CDC's Handwashing: Clean Hands Save Lives](https://www.cdc.gov/handwashing/index.html); <https://www.cdc.gov/handwashing/index.html>
6. [CDC's Coronavirus Disease 2019 \(COVID-19\) Social Distancing](https://www.cdc.gov/coronavirus/2019-ncov/community/index.html); <https://www.cdc.gov/coronavirus/2019-ncov/community/index.html>
7. Angelica's Infection Prevention Manual