

Frequently Asked Questions (FAQs)

Coronavirus Disease (COVID-19)

As the novel coronavirus, known as COVID-19, has spread globally and in the United States, our company is following the developments closely. We care about your health and your family's health. Please take time to read the FAQs provided as we continue to monitor this situation and encourage you to only gather information from credible and verified sources as referenced below.

What is the “coronavirus” and how is it transmitted?

The 2019 novel coronavirus (COVID-19) causes respiratory illness in people and can spread from person-to-person. According to the Centers for Disease Control and Prevention (CDC), the virus is principally spread person-to-person mainly via respiratory droplets produced when an infected person coughs or sneezes, similar to how influenza and other viruses that cause respiratory illness spread. It may also spread when a person touches a surface or object that has virus upon it and then touches their eyes, nose, or mouth or in other ways.

How can I help prevent the spread of respiratory viruses like the coronavirus?

- Wash your hands frequently with soap and hot water for at least 20 seconds.
- If soap and water are not available, use alcohol-based hand sanitizers containing at least 60% alcohol.
- Avoid close contact with people who are sick.
- Take simple measures to ensure cough and sneeze etiquette: cover your mouth and nose with a tissue or your sleeve (not your hands) when coughing or sneezing.
- Avoid touching your eyes, nose, and mouth with your hands.
- Routinely clean all frequently touched surfaces in your workspace and doorknobs.
- If you are sick, stay home and seek medical attention. If you have symptoms of COVID-19, please ask to be tested for the virus.
- The CDC states that surgical masks are not necessary to be worn by healthy employees in the workplace, and in fact do not prevent wearers from being infected.

What are the symptoms?

The most common COVID-19 symptoms include fever and dry cough. They sometimes include sore throat, fatigue, aches and pains, headaches, and shortness of breath.

What if I am feeling sick but am not sure if I have coronavirus?

If you have any symptoms, we recommend you stay home and notify your supervisor. You are entitled to leave in accordance with company policy and applicable law.

What if I have come in contact with someone who has been exposed to the virus or feels sick?

Do not return to work without seeking medical attention/advice. Please follow the instructions noted below prior to any absence and before returning to work.

What should I do if I shouldn't return to work due to possible exposure?

- Immediately contact both your local HR department and your supervisor. Your HR department will assist you in applying for a Leave of Absence.
- Seek immediate medical attention and/or advice from your doctor.
- Complete the necessary paperwork and follow all instructions provided to you by your HR Department.

What should I do before returning to work if exposed?

- Please contact the HR Department before you to return to work.
- Do not report to work if you are sick or not feeling well, for any reason.

What if I am prohibited from returning to work? What happens to my pay and benefits?

Your local HR Department can answer any questions regarding your pay and benefits while you are on a Leave of Absence.

Is the company restricting travel?

International business travel is currently prohibited by the company. Domestic travel is not prohibited but only permitted in essential situations and only after you have received approval from your supervisor. We recommend that you refrain from international travel on your personal time for the foreseeable future. If you do travel, you should monitor warnings and alerts from the U.S. State Department and register your planned non-business trips with the U.S. Embassy or consulate. You should also understand that you may not be permitted to return to work immediately upon your return from international travel.

What type of personal protective equipment (PPE) should I wear when handling potentially contaminated soiled linen?

Angelica's standard PPE requirements for handling potentially contaminated soiled linen include safety glasses, gowns and fluid-impervious gloves as well as sharp-resistant gloves for soil sort employees. Continued adherence to standard Angelica procedures will provide protection levels supported by the CDC and OSHA.

Do I need to wear a mask or respirator while working at an Angelica facility?

Per applicable OSHA regulations and company policies, masks and respirators are not required for our operations.

Should our Customers be using a different colored bag or label for COVID-19 contaminated linen?

No. Since Angelica handles all soiled linen with universal / standard precautions, there is no requirement for our Customers to bag or label COVID-19 contaminated linen any differently than other soiled linen.

How long does the virus (COVID-19) live on a surface?

Research indicates that the virus doesn't survive long on surfaces – current estimates are anywhere from a couple of hours to a couple of days depending on the type of surface and environmental conditions. Reportedly, the virus is also easy to kill with common disinfectants such as the ones in use at Angelica.

Does Angelica's cleaning process kill COVID-19?

Yes, Angelica's utilizes various EPA-registered disinfectants as part of its laundry process and cleaning of its facilities that is effective against this virus.

HELPFUL RESOURCES FOR MORE INFORMATION

There are several resources to assist you in keeping up with the latest facts related to the coronavirus. The company is monitoring the situation closely and will also provide updates as needed.

- CDC- COVID-19 Website <https://www.cdc.gov/coronavirus/2019-nCoV/>
- Travelers' Health Website <https://wwwnc.cdc.gov/travel>
- Health Alert Network <https://emergency.cdc.gov/han/>
- OSHA Guidance at <https://www.osha.gov/SLTC/covid-19/>
- World Health Organization <https://www.who.int/>