



March 16, 2020

Subject: COVID-19 Linen Guidance Update

Angelica continues to monitor very closely the developing circumstances involving the *Coronavirus* (COVID-19). As an Angelica customer, we want to keep you informed of the latest guidance and our preparation efforts in this regard.

The U.S. Centers for Disease Control and Prevention (CDC) has addressed directly issues associated with linen that may be exposed to the virus. According to CDC's "[Interim Infection Prevention and Control Recommendations for Patients with Confirmed Coronavirus Disease 2019 \(COVID-19\) or Persons Under Investigation for COVID-19 in Healthcare Settings](#)," the "Management of laundry, food service utensils, and medical waste should also be performed in accordance with routine procedures." As you may recall, Angelica's employees handle all soiled linen with standard / universal precautions. As such, Angelica does not require its customers to place COVID-19 contaminated linen in a different colored bag or label the bag as "Coronavirus Linen" (or other similar wording). We encourage our customers to follow the aforementioned CDC's recommendations and place all soiled linen in normal soiled linen bags.

Upon receipt of this linen, Angelica will continue to disinfect all healthcare textiles utilizing our industry leading disinfection and dual-oxidation (peracetic acid + chlorine bleach) process to continue to provide our Customers with the highest-level of healthcare textiles in the industry. I would also note that all of our facilities have received the industry's highest level of quality and infection prevention certification through [TRSA's Hygienically Clean Healthcare Certification Program](#).

In summary, Angelica will continue to closely monitor further developments in connection with these matters and will provide updates as appropriate. In the meantime, please feel free to contact your Angelica service representative if you have questions.

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