



March 6, 2020

Subject: COVID-19 Preparation Efforts

Angelica continues to monitor very closely the developing circumstances involving the *Coronavirus* (COVID-19). As an Angelica customer, we want to keep you informed of the latest guidance and our preparation efforts in this regard.

The U.S. Centers for Disease Control and Prevention (CDC) has addressed directly issues associated with linen that may be exposed to the virus. According to CDC's "[Interim Infection Prevention and Control Recommendations for Patients with Confirmed Coronavirus Disease 2019 \(COVID-19\) or Persons Under Investigation for COVID-19 in Healthcare Settings](#)," the "Management of laundry, food service utensils, and medical waste should also be performed in accordance with routine procedures." Angelica will continue to disinfect all healthcare textiles utilizing our industry leading disinfection and dual-oxidation (peracetic acid + chlorine bleach) process to continue to provide our Customers with the highest-level of healthcare textiles in the industry. Further, our employees will continue to handle all soiled linen with standard / universal precautions.

Regarding linen supply and business continuity, over the past month, our supply chain team has worked diligently with our core providers of linen. Angelica currently has and anticipates maintaining appropriate inventory levels of core linen items. Additionally, we have qualified back-up linen providers that will be utilized if needed.

Lastly, I would note that our facilities have received the industry's highest level of quality and infection prevention certification through [TRSA's Hygienically Clean Healthcare Certification Program](#).

In summary, Angelica will continue to closely monitor further developments in connection with these matters and will provide updates as appropriate. In the meantime, please feel free to contact your Angelica service representative if you have questions.

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